

# Diesel Particulate Filter (DPF) Cleaning request

## CUSTOMER INFORMATION

Customer Name

Contact Number

Company Name

Address

Postcode

Telephone Number

## VEHICLE DETAILS

Rego Number

Year

Make

Model

Mileage

Engine Size

## DIESEL PARTICULATE FILTER DETAILS

DPF Part Number

Fault Codes present

Yes

No

If Yes, what codes present

## TICK THE FOLLOWING APPLICABLE

No rattles when DPF shaken

I have left sensors in the DPF \*

No Oil is leaking from the DPF

No major damage to the DPF



## IMPORTANT INFORMATION

We aim to provide our customers with an outstanding service and make every effort to clean your filter. The success rates for cleaning DPF's using the FLASH technology are extremely high. We can usually clean more than 99% of all filters we receive. However, we cannot guarantee that we will be able to clean your filter successfully.

## TERMS & CONDITIONS

- PLEASE MAKE CUSTOMER AWARE OF THE T'S & C'S

By completing the above detail and tick box below, you agree with the information provided and authorise the above filter(s) to be cleaning using the FLASH system. Your filter(s) will be subject to a visual inspection prior to cleaning and should any problems with the filter(s) become apparent, you will be notified. Once your filter(s) have passed the visual inspection, they will be cleaned using the FLASH system. Once this process is complete your filter(s) will be tested and you will be issued with a condition report showing flow rate and back pressure rate. This process may identify internal faults with your filter(s) that were not apparent when visually inspected. If a DPF becomes clogged as a result of an inadequate clean by GHTA within 6 months then GHTA will carry out a further clean on the filter in question free of charge. By ticking the agreement box with our Terms and Conditions your statutory rights are not affected.

**This T's & C's agreement box MUST be ticked by customer before cleaning can take place.**

\* Sensors will not be covered by warranty.